

Circular

Number : 10/07
Subject : Important notice to all users on www.sildelaget.no - Extranet
To : All users of the website
Location : Bergen, Norway Date : 22.05.2007

Improving our security

Why are we improving our security?

Norges Sildesalgslag handles a lot of information and data regarding fisheries; not only data on fishing operations, but also information concerning prices, quantities and detailed contact information.

The administration and maintenance of these data are critical to our work, and we are continuously monitoring how our information is handled.

For this reason we are improving our data security.

To avoid any passwords or user information falling into the hands of strangers, we are now introducing a new and improved system.

The buyer organisations have on several occasions expressed their concern regarding passwords and information that might become available to unauthorised parties.

This is damaging in the long run – not only to the users of the services, but also to the industry as a whole.

What is new?

In practice, the new system means that every Level 2 user will have to renew his/her authorization before 11 June 2007.

From that date, the Extranet will consist of two security levels:

Level 1: The part of Extranet where you access your own information (internet banking) – it contains your account information, balance and credit situation. You will still be able to access your own settlements, invoices etc.

In other words, you will access this information the same way as today.

Level 2: This will be the high security level which contains price details, results from auctions and other specific information derived from the auctions. The nature of this information will require a higher level of security, and therefore a new log-on procedure.

What is the important news?

Every user of the Extranet is currently registered in our records as a Level 1 user, and this will continue to be the case after 11 June. Please note, however, that it will now be very important to be registered with the correct mobile phone number.

All users who request using the Extranet will need a mobile phone with a registered phone number and the ability to receive SMS messages.

Norges Sildesalgslag will provide the users with a formatted password by forwarding it to the registered telephone number in an SMS.

Every user will need their personal pin code to interpret this message.

This pin code will be given to you when you have registered.

From time to time there will be situations where it is difficult to receive SMS messages, such as on vessels outside the mobile phone range, where a satellite is the only way to access the internet. Get in touch with Norges Sildesalgslag in such cases, and they will find another solution.

Example:

User Mr. Hansen is registered in our records as a ship owner.

He has been given the pin code 2 4 6 8.

Once Mr. Hansen has been registered, NSS will send an SMS containing a password to his mobile phone.

This password will always be sent well in advance, so that a potential delay in the SMS transfer does not prevent Mr. Hansen from logging on to the Extranet whenever he needs to do so .

The SMS-message will be sent in this format:

0123456789 (auxiliary line)

5a7k9hba4b (password line)

The first line is an auxiliary line that indicates what characters to use from the password message.

Mr. Hansen uses his PIN code in the following way:

Each digit in the PIN code indicates the position of one character to be used from the password message.

In this example the PIN code is 2468 – which means that Mr. Hansen will use the characters in positions 2, 4, 6 and 8 of the password message (the second line).

Please note: the first character is in the zero position.

Here is an example:

PIN

2 4 6 8

Password
message

5 a 7 k 9 h b a 4 b

Password

7 9 b 4

Mr. Hansen enters his password, which is 79b4, to log on to the Extranet.

Norges Sildesalgslag requires your password to be changed at least once a week – or for every 50 times you log on to the Extranet, whichever occurs first.

This is done to make sure our users have the best security available when using our internet-services. A new password will automatically be sent to you in good time before you need it.

How do you proceed?

To become a user of the high security level in the Extranet, it is important that every user registers in our system by filling in the enclosed agreement.

Please make sure that all the information is correct.

Only those who submit their agreement by 4 June will retain access to the Extranet. Users who fail to return the agreement form will be excluded from price and auction information at the high security level until the agreement form has been returned to NSS.

Please be aware that SMS messages will cost NOK 2 each.

The deadline for returning the necessary information to NSS is 4 June.

From this date NSS will validate our registry and users to make sure our security is satisfactory.

Please contact us if you have any questions or comments regarding the new system.

Contact information: E-mail: sildelaget@sildelaget.no or phone: +47 55 54 95 00

Best regards,

NORGES SILDESALGSLAG

Johannes Nakken

Jarle A. Hansen

Agreement for use of the Extranet services on www.sildelaget.no

1. General

The internet services of Norges Sildesalgslag are available on www.sildelaget.no

Some parts of this site are translated into English.

This agreement concerns the second level of the Extranet – the high security level.

The agreement is valid until further notice and only with regard to the persons listed below.

2. Personal data register

Company/shipping company: _____

Name (capital letters): _____

Occupation: _____

Mobile number: _____

E-mail: _____

Name (capital letters): _____

Occupation: _____

Mobile number: _____

E-mail: _____

Name (capital letters): _____

Occupation: _____

Mobile number: _____

E-mail: _____

Name (capital letters): _____

Occupation: _____

Mobile number: _____

E-mail: _____

Name (capital letters): _____

Occupation: _____

Mobile number: _____

E-mail: _____

3. Norges Sildesalgslag`s responsibilities

Norges Sildesalgslag must provide the users with the correct and most updated information available. NSS cannot be blamed for technical errors or problematic communication.

4. Security rules for the users

The user must make sure his password is secure and safe, and must make sure intruders are excluded from the services.

If there is any suspicion that trespassers have gained access to the Extranet or information from the Extranet, it is important to report this to NSS immediately.

NSS will provide the user with a password once this agreement has been signed and returned. The registered mobile phone must be able to receive SMS-messages.

The password is generated by Norges Sildesalgslag and is the electronic signature for log ons to the secure services.

5. Termination

This agreement can be terminated with one (1) week's notice, which may be made in writing or via E-mail. Misuse of this service can lead to its termination.

6. Signature

I have read and understood the contents in this agreement.

Date

Signature
